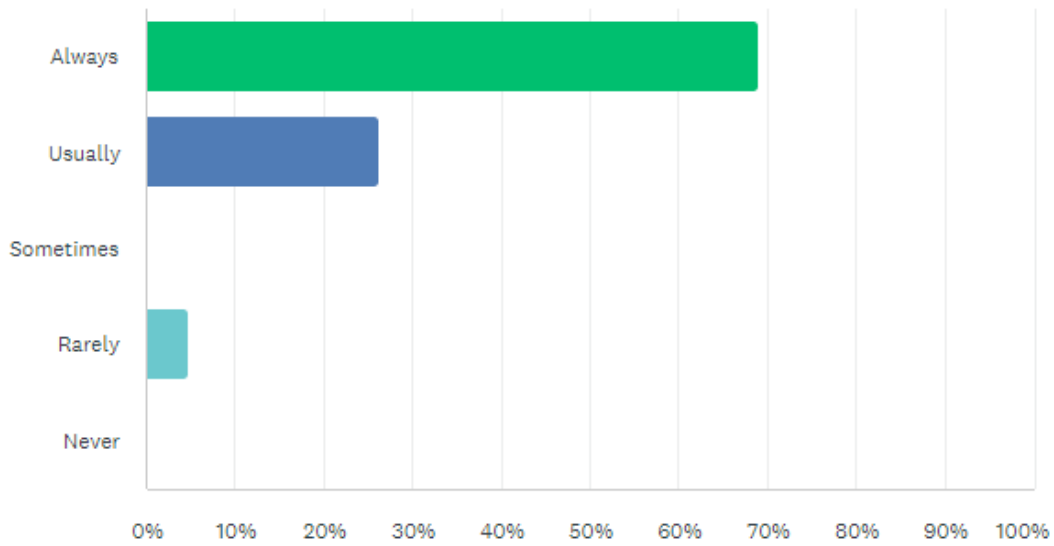


Spruce Lodge Resident Engagement Survey, 2023 Results

I am treated with dignity and respect by staff

Answered: 42 Skipped: 0

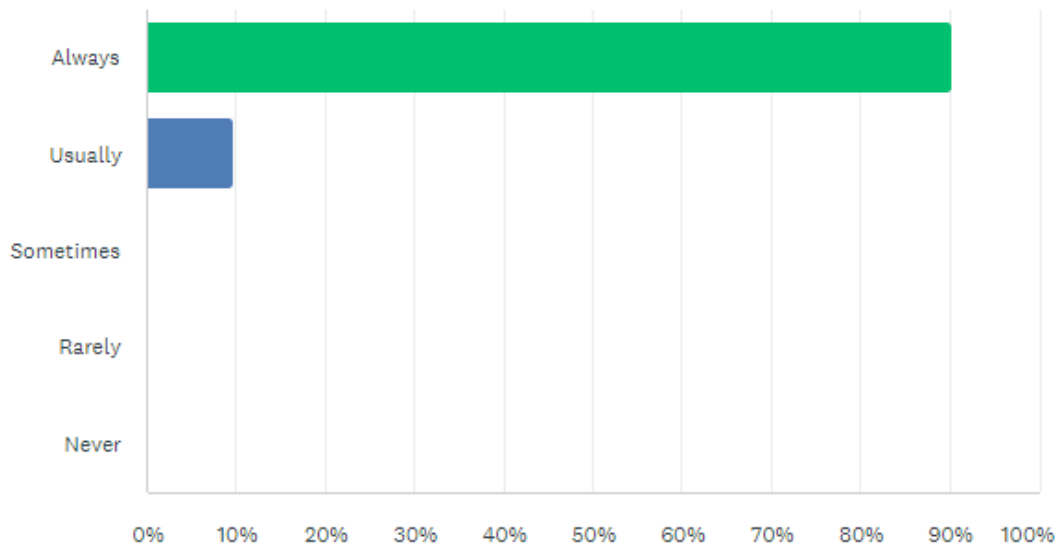


Resident Experience Survey 2023

🔍 (0)

I am greeted by my preferred name by staff

Answered: 41 Skipped: 1

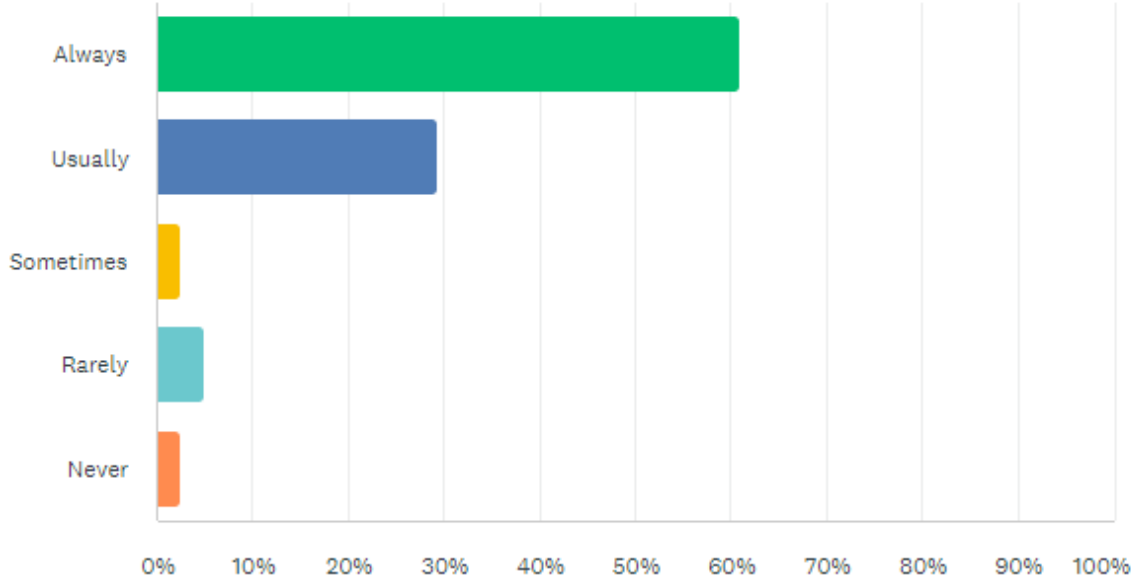


Resident Experience Survey 2023

🔍 (0)

My privacy is respected, especially during my care

Answered: 41 Skipped: 1

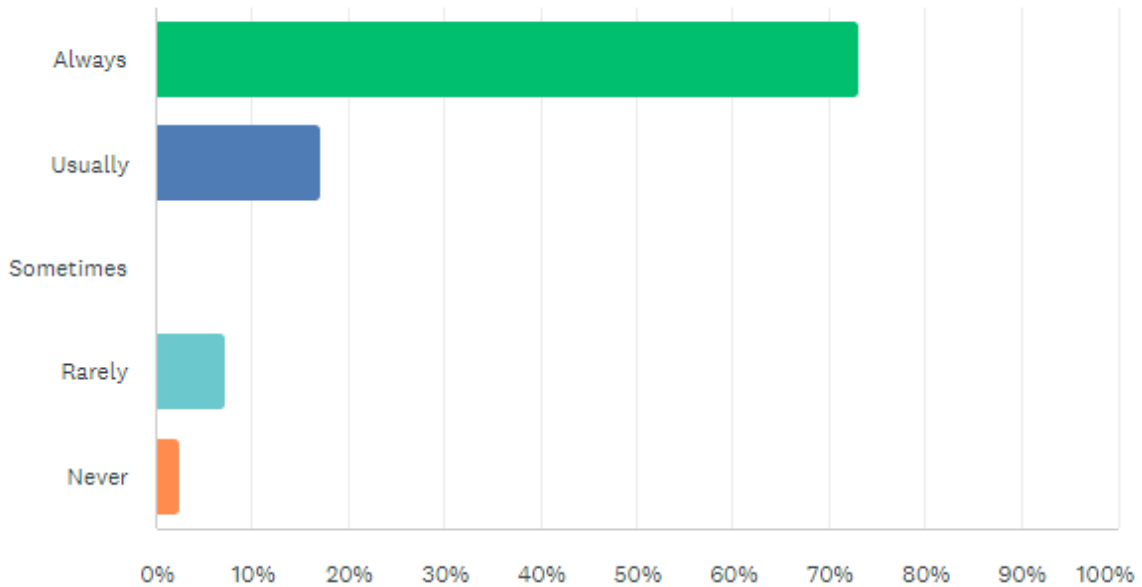


Resident Experience Survey 2023

🔍 (0)

I have the opportunity to celebrate special occasions- cultural, reli...

Answered: 41 Skipped: 1

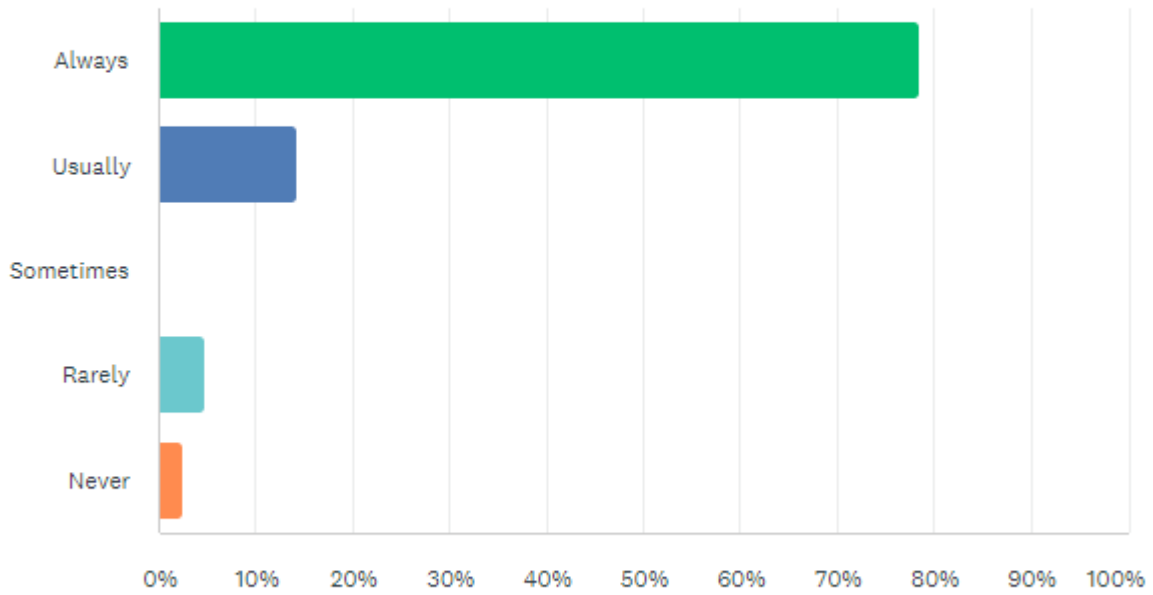


Resident Experience Survey 2023

🔍 (0)

I feel safe here

Answered: 42 Skipped: 0

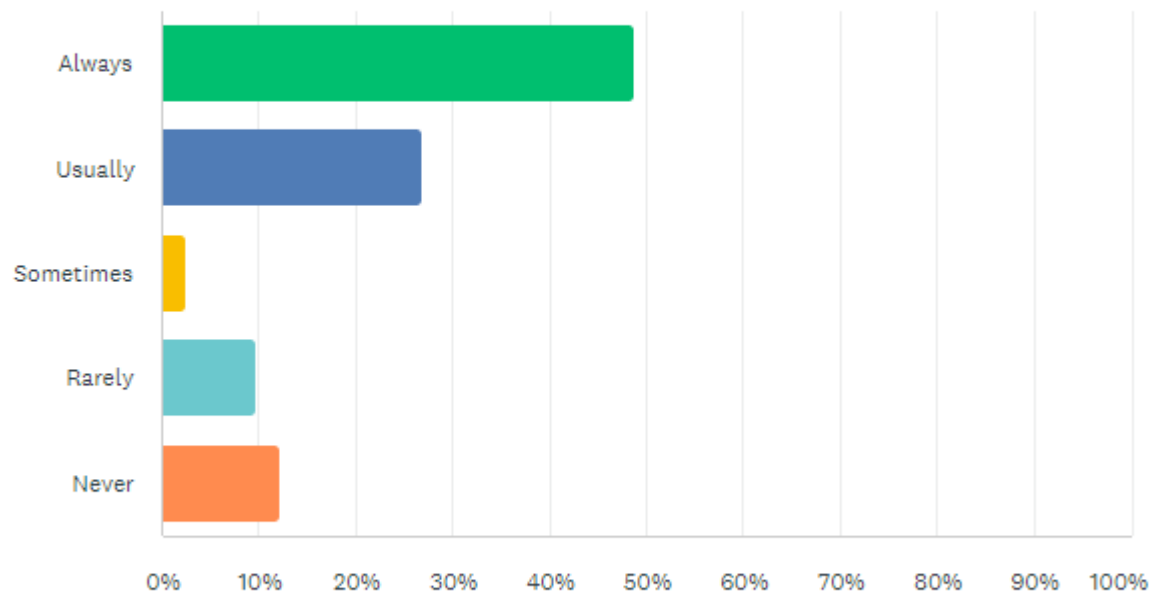


Resident Experience Survey 2023

🔍 (0)

My belongings are safe here

Answered: 41 Skipped: 1

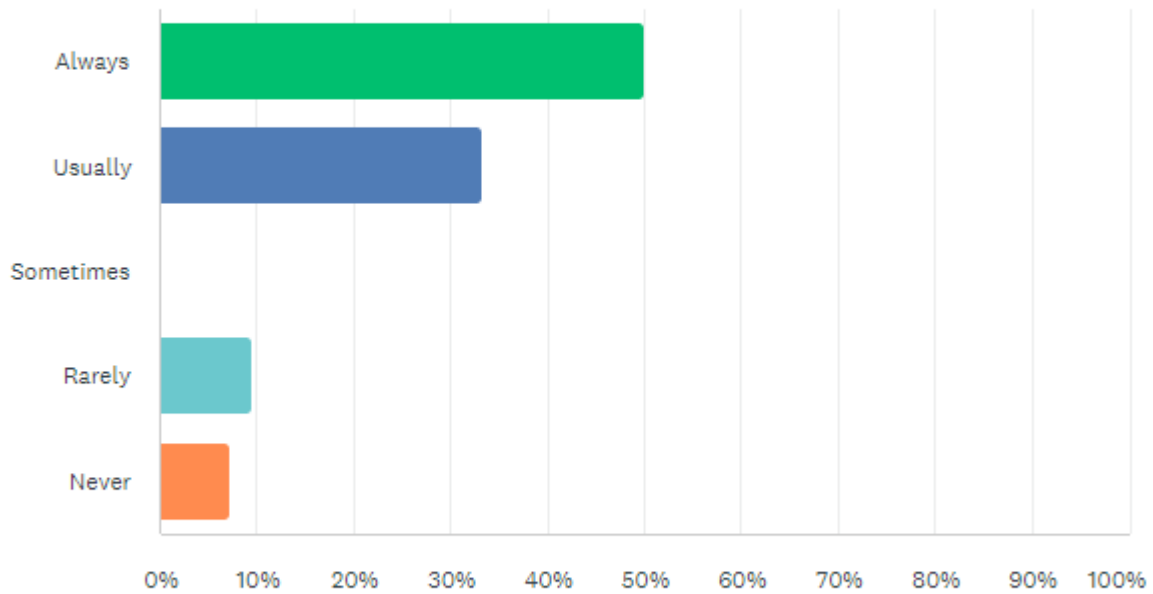


Resident Experience Survey 2023

🔍 (0)

I feel listened to

Answered: 42 Skipped: 0

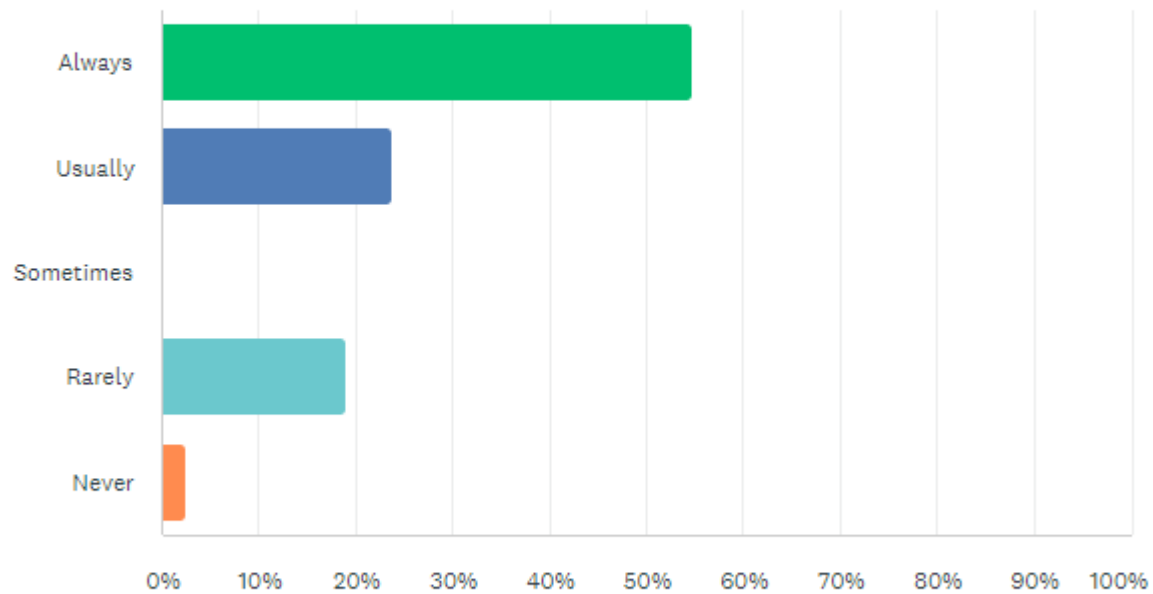


Resident Experience Survey 2023

0

I have opportunities to discuss my care with nurses, doctors, thera...

Answered: 42 Skipped: 0

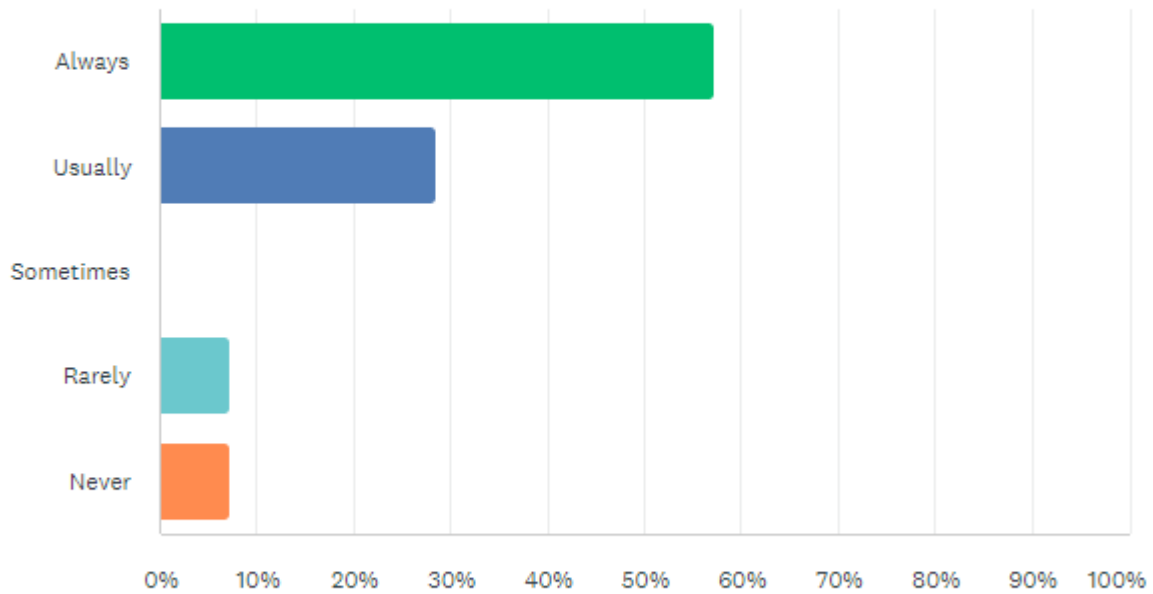


Resident Experience Survey 2023

0

I am involved in decisions about my care

Answered: 42 Skipped: 0

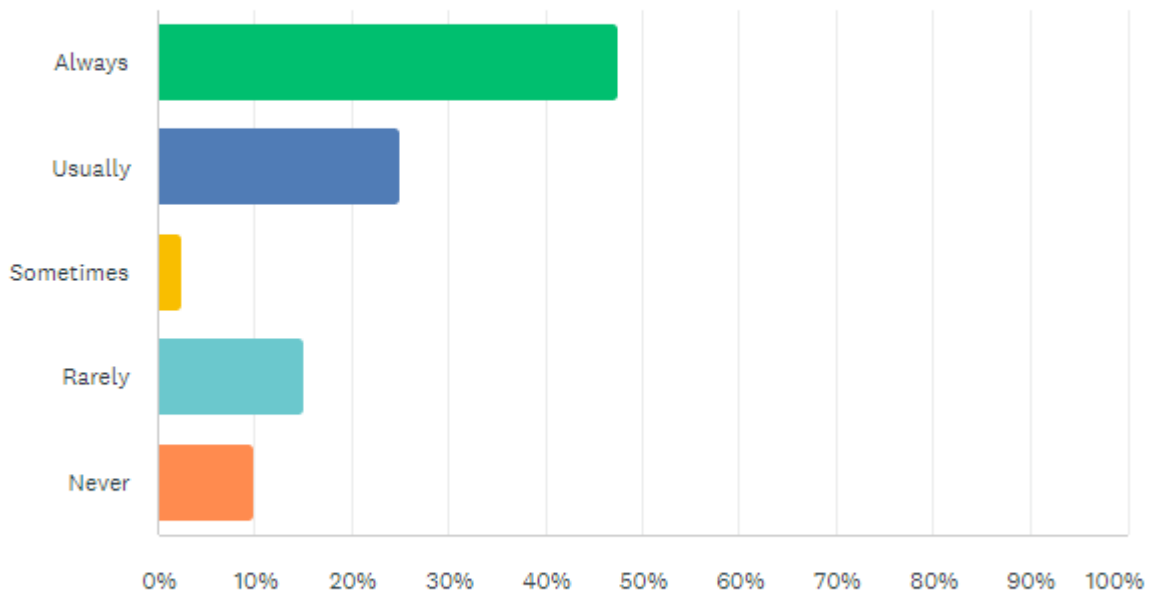


Resident Experience Survey 2023

0

I know who to contact when I have concerns/ questions

Answered: 40 Skipped: 2

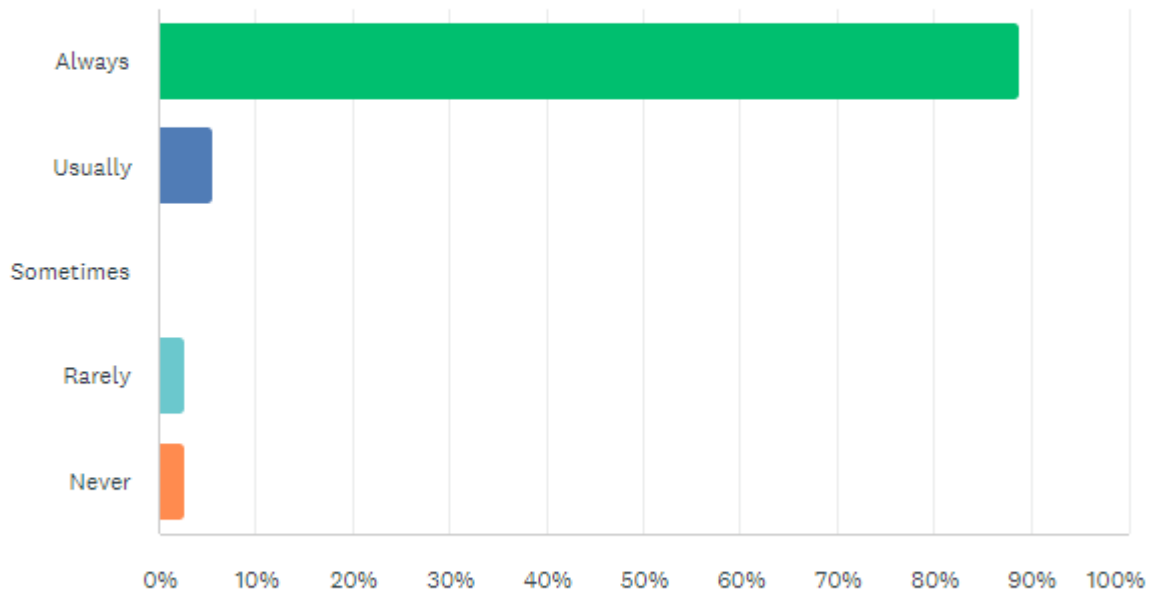


Resident Experience Survey 2023

0

I receive the help I need to eat and drink throughout the day (snac...

Answered: 36 Skipped: 6

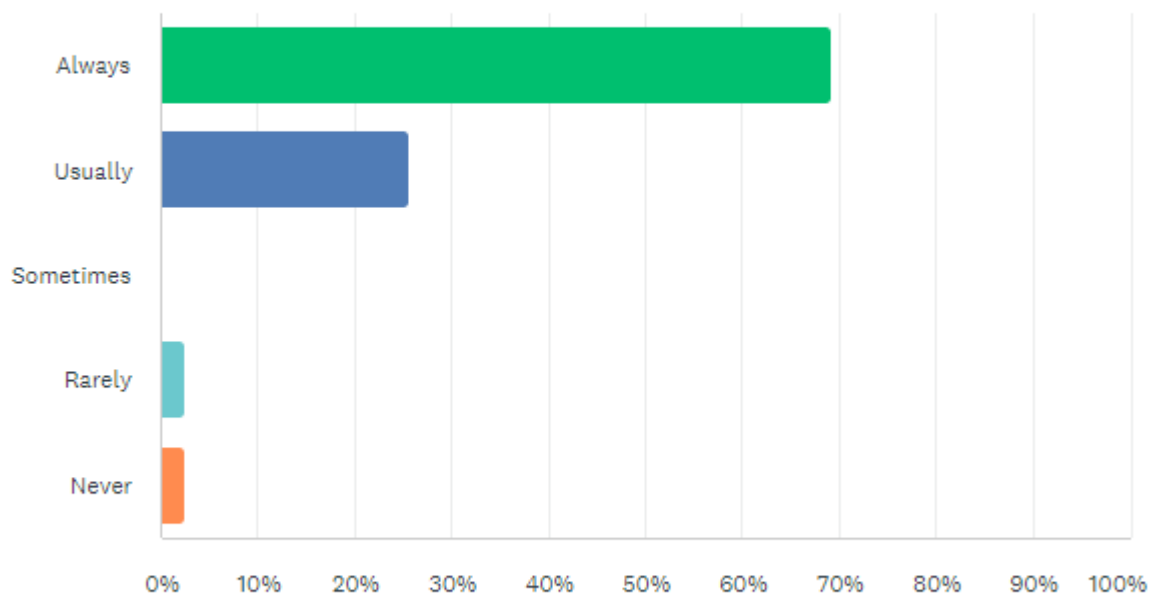


Resident Experience Survey 2023

Filter (0)

I feel comfortable speaking to a staff member about a problem

Answered: 39 Skipped: 3

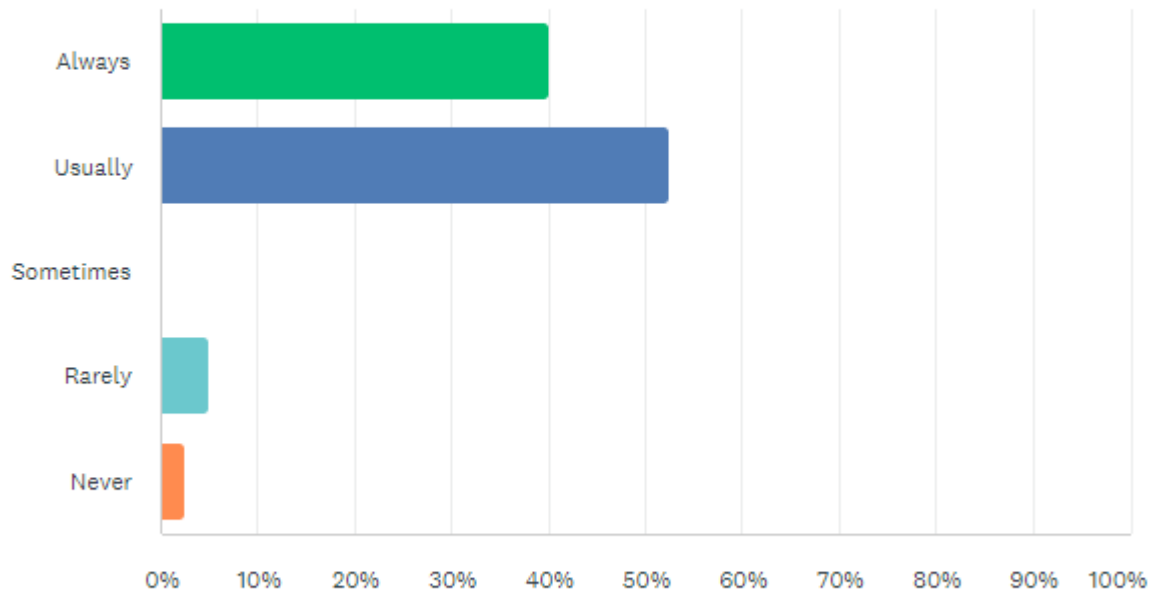


Resident Experience Survey 2023

Filter (0)

I get the types of food and drinks that I like

Answered: 40 Skipped: 2



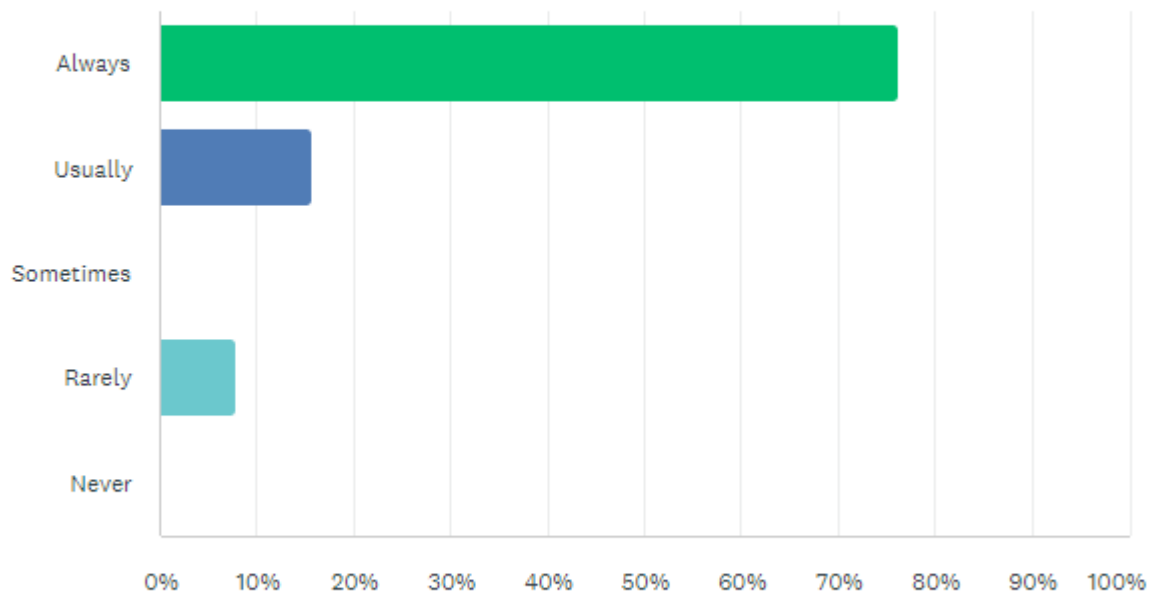
Resident Experience Survey 2023

 (0)

If I am hungry, I can get something to eat



Answered: 38 Skipped: 4

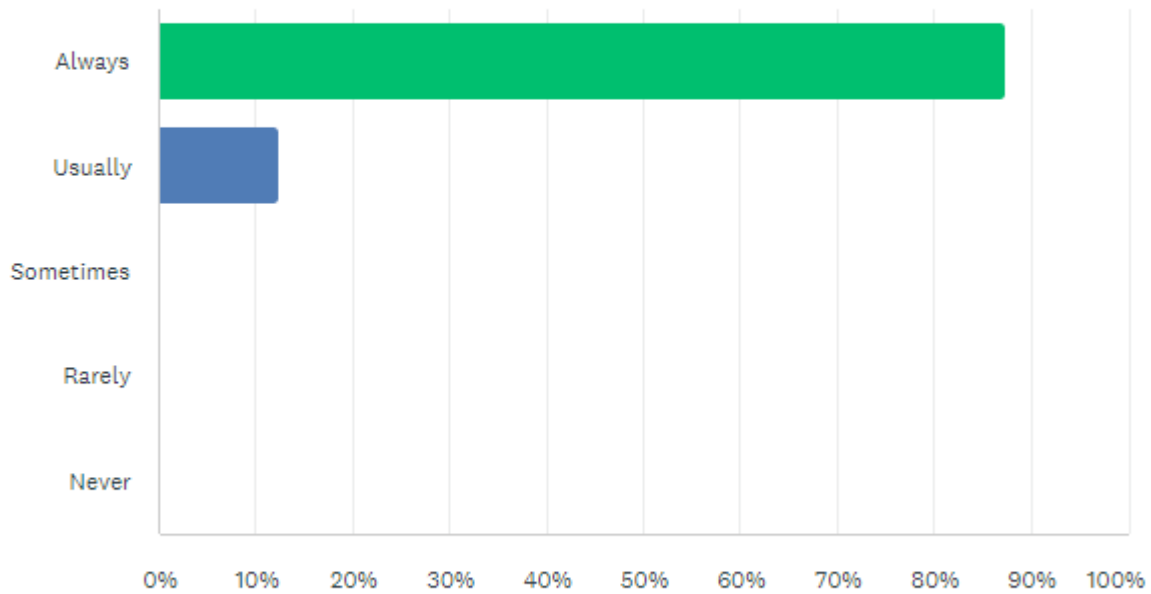


Resident Experience Survey 2023

 (0)

The home is clean

Answered: 40 Skipped: 2

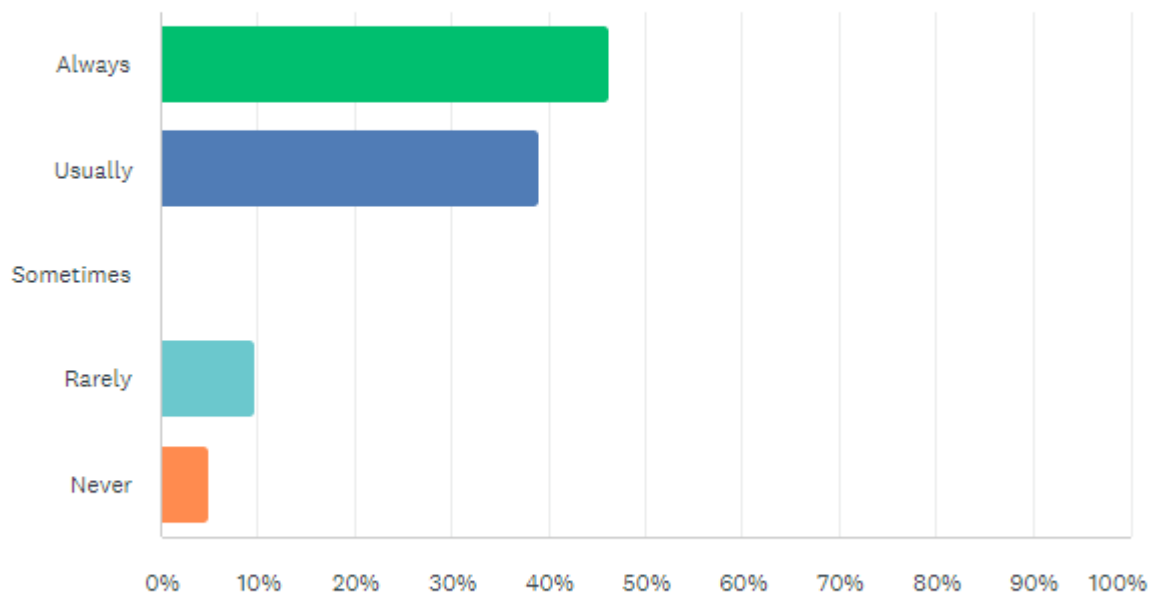


Resident Experience Survey 2023

🔍 (0)

The overall quality of the food and drink is good

Answered: 41 Skipped: 1

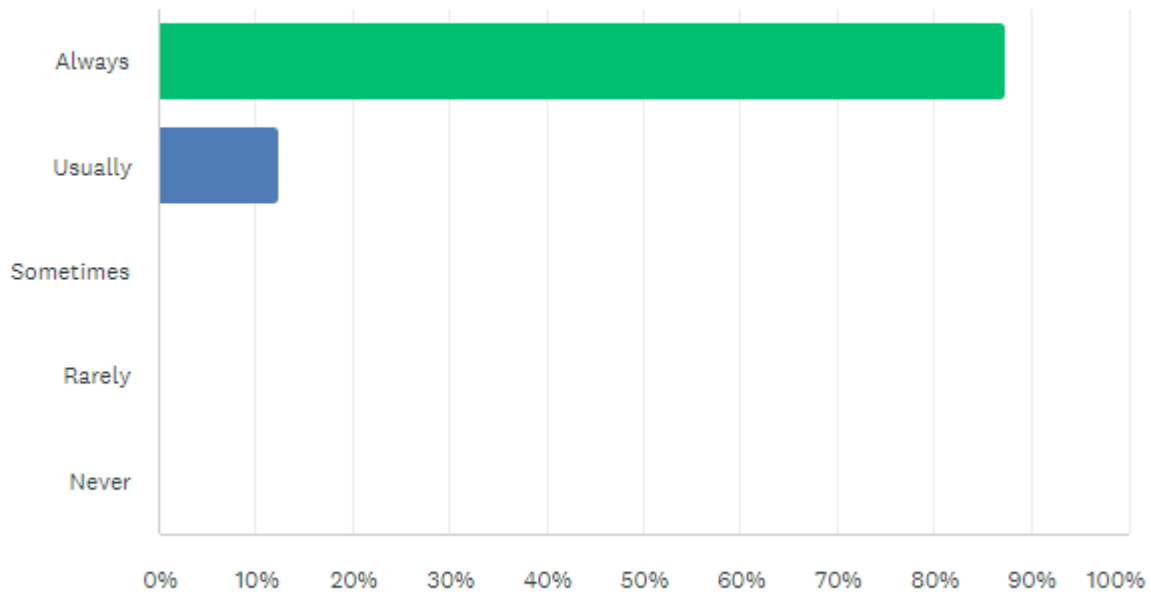


Resident Experience Survey 2023

🔍 (0)

The home is clean

Answered: 40 Skipped: 2

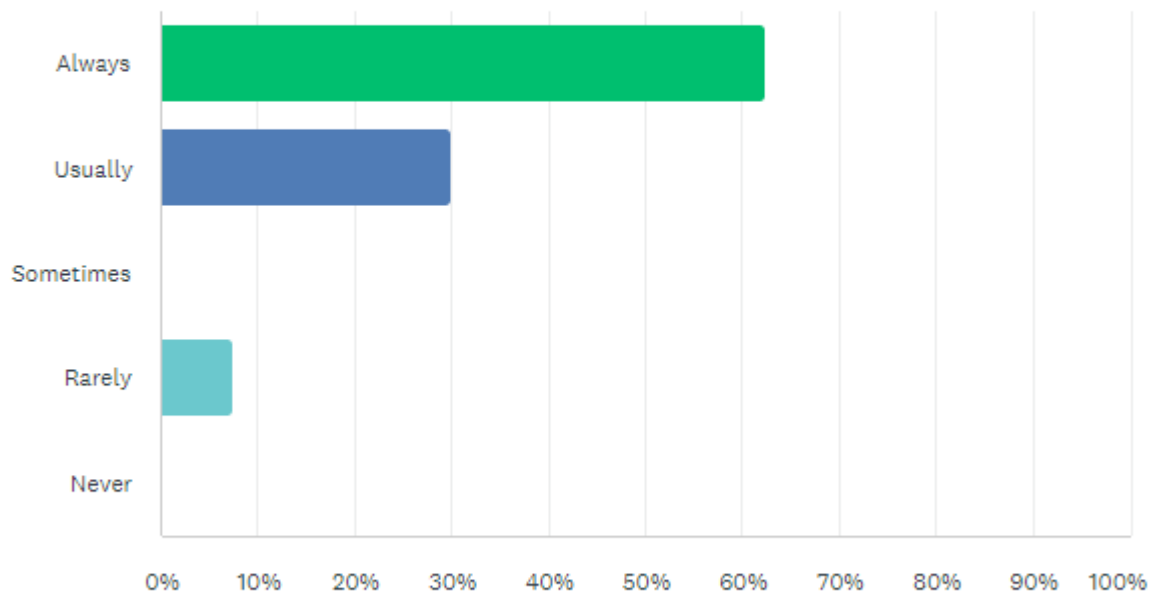


Resident Experience Survey 2023

🔍 (0)

The home is quiet when it should be

Answered: 40 Skipped: 2

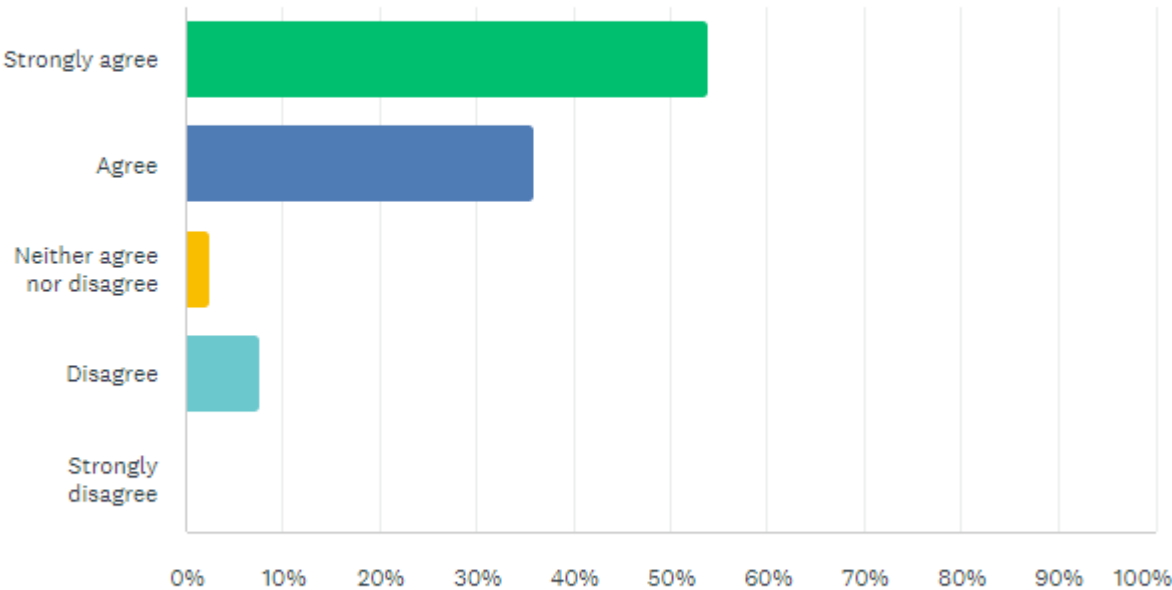


Resident Experience Survey 2023

🔍 (0)

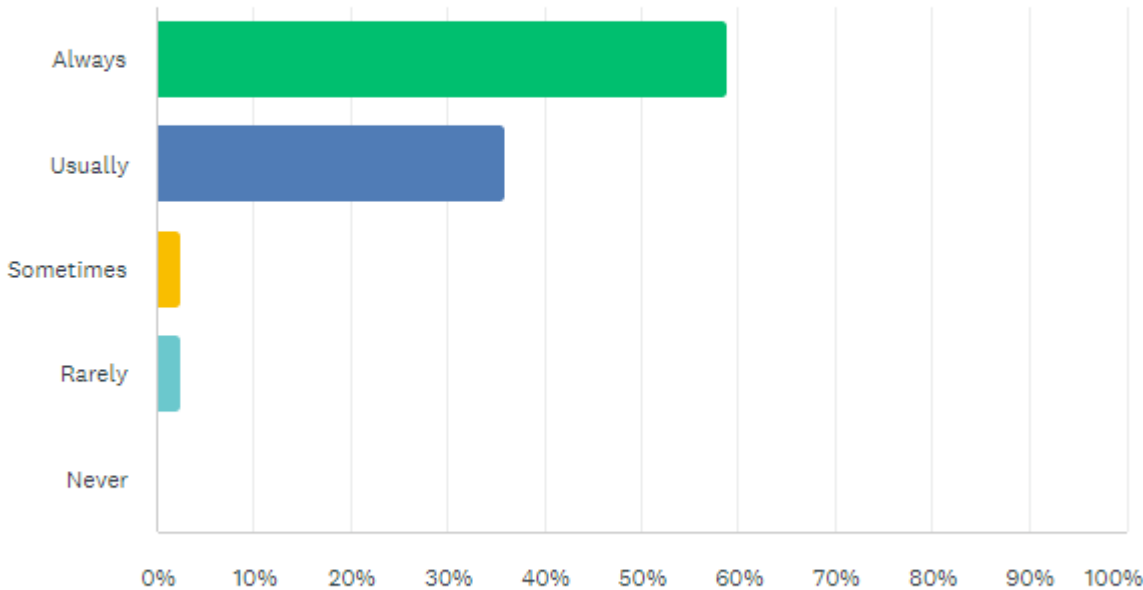
The temperature of the home is comfortable

Answered: 39 Skipped: 3



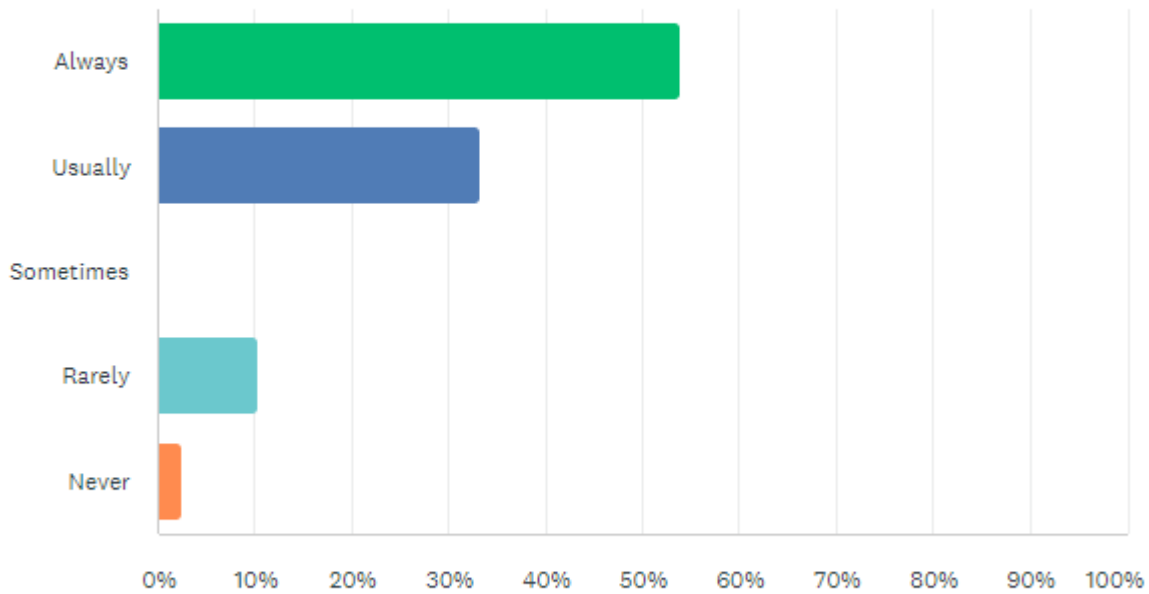
The laundry services are good

Answered: 39 Skipped: 3



I like the activities offered

Answered: 39 Skipped: 3

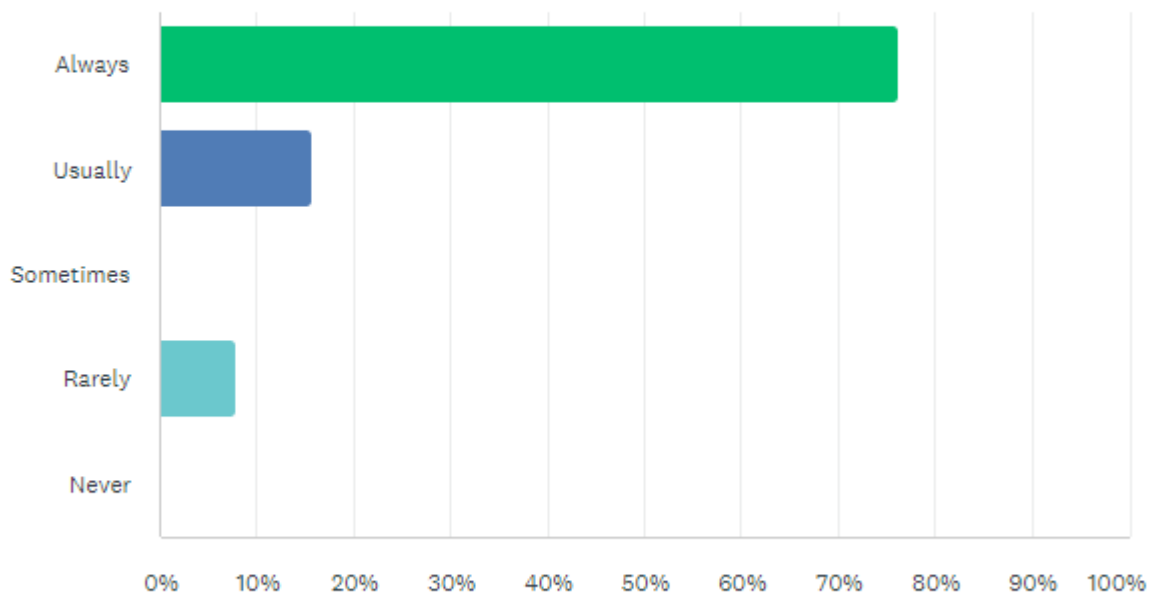


Resident Experience Survey 2023

🔍 (0)

If I want, I can participate in religious/ spiritual services

Answered: 38 Skipped: 4

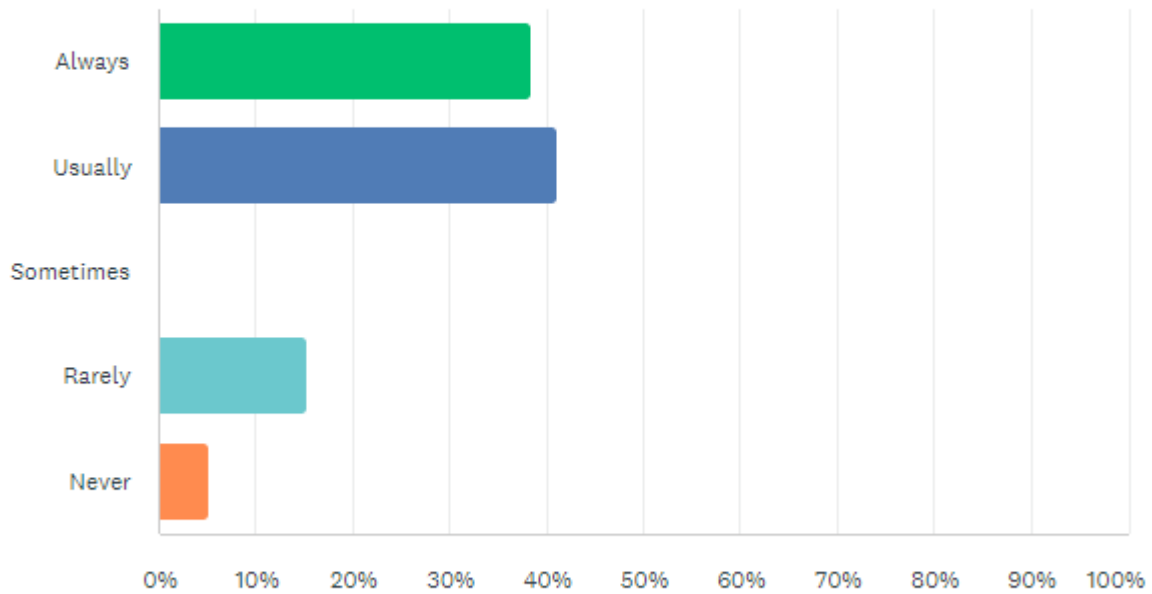


Resident Experience Survey 2023

🔍 (0)

If I want, I have enjoyable things to do here on weekends

Answered: 39 Skipped: 3

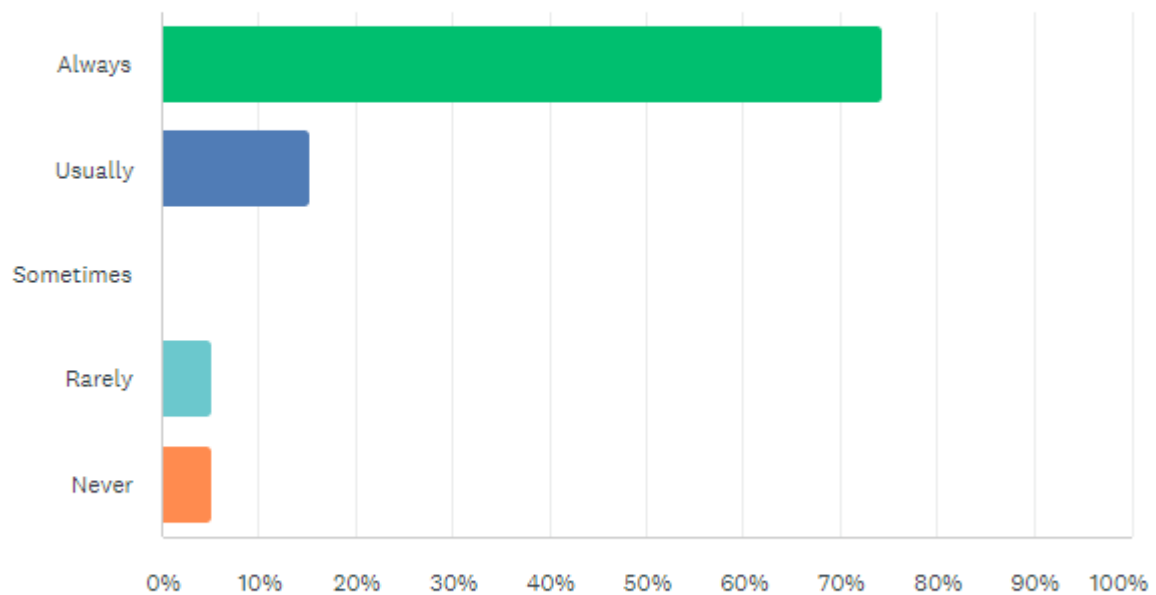


Resident Experience Survey 2023

🔍 (0)

I can easily go outdoors if I want

Answered: 39 Skipped: 3

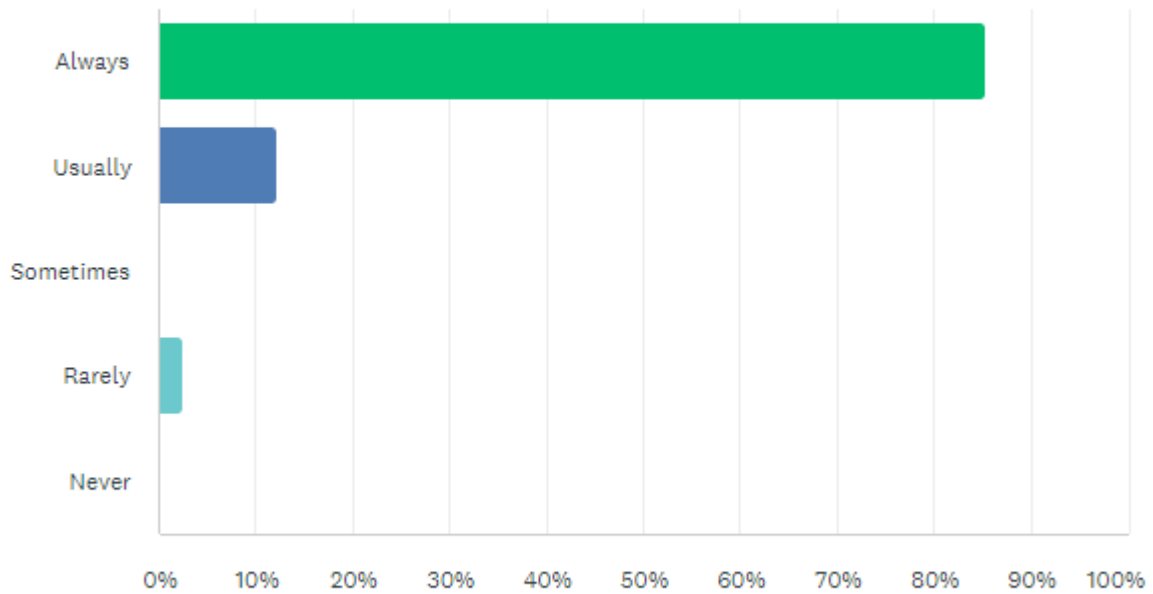


Resident Experience Survey 2023

🔍 (0)

Staff are willing to follow my preferences about my care, i.e. what t...

Answered: 41 Skipped: 1

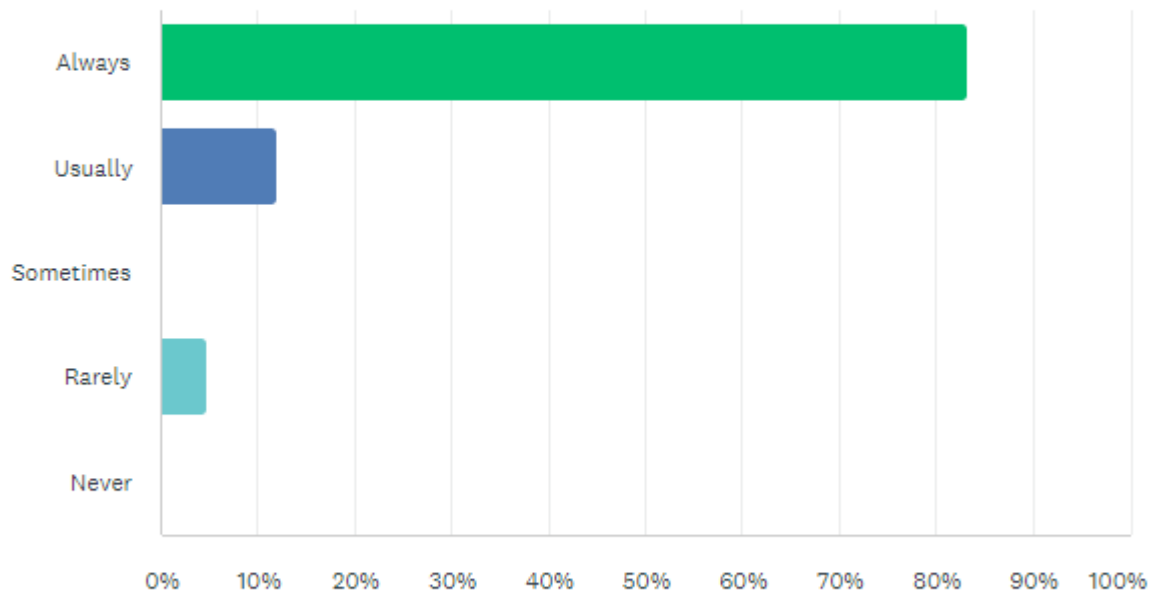


Resident Experience Survey 2023

🔍 (0)

I decide when to wake up in the morning and when to go to bed

Answered: 42 Skipped: 0

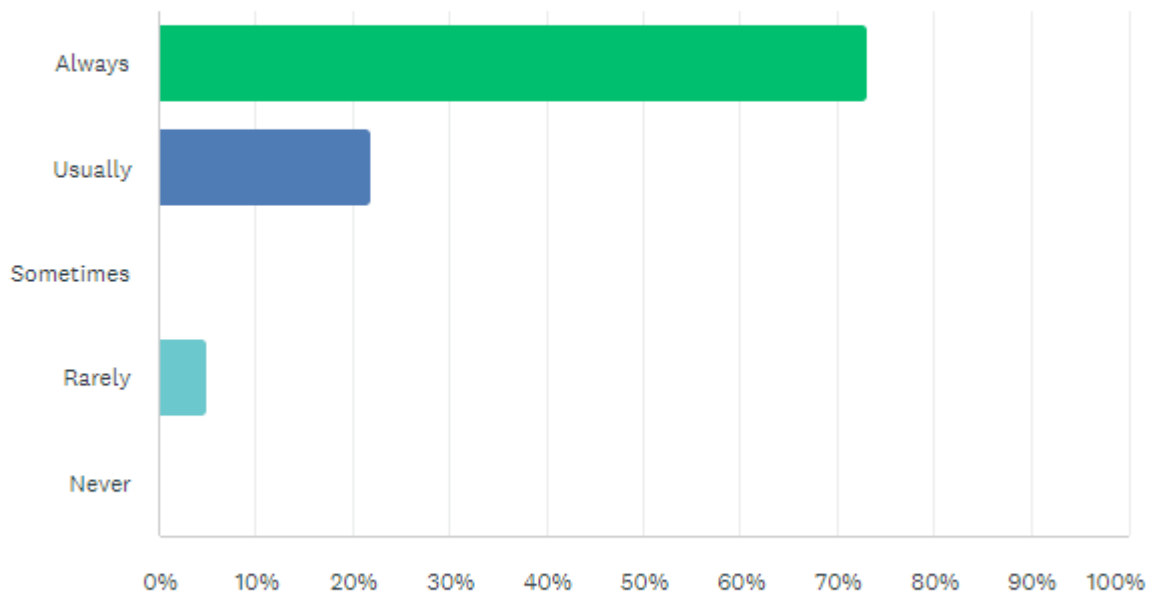


Resident Experience Survey 2023

🔍 (0)

I decide if I want a bath or shower

Answered: 41 Skipped: 1

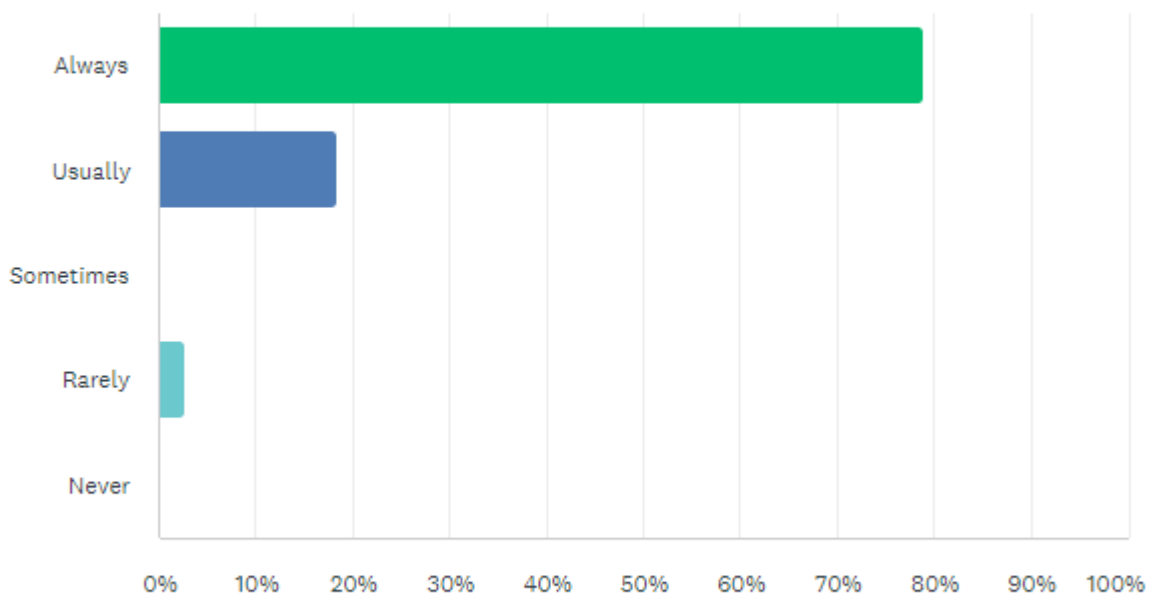


Resident Experience Survey 2023

🔍 (0)

Staff help me with personal care when needed

Answered: 38 Skipped: 4

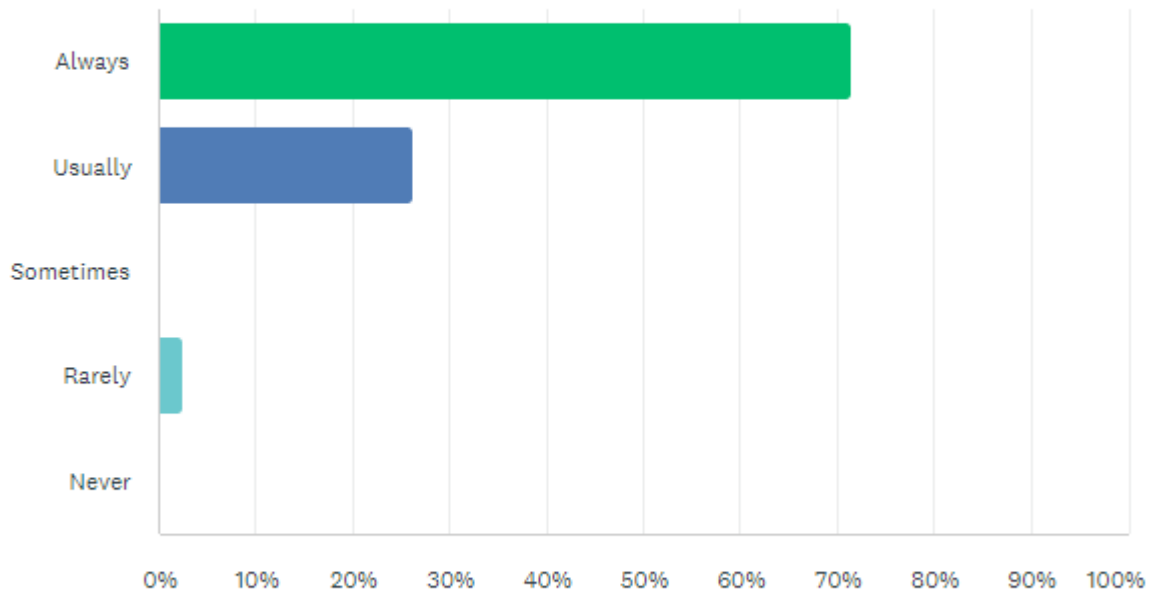


Resident Experience Survey 2023

🔍 (0)

I am well cared for 24 hours a day, 7 days a week

Answered: 42 Skipped: 0

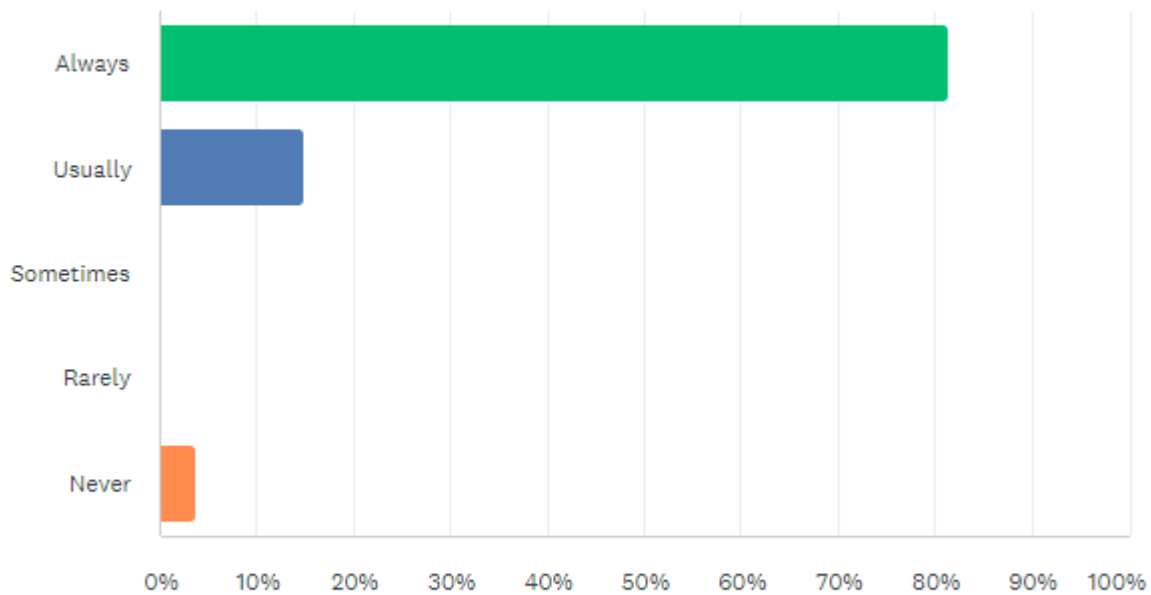


Resident Experience Survey 2023

🔍 (0)

if used, I am satisfied with the incontinent products offered at the ...

Answered: 27 Skipped: 15

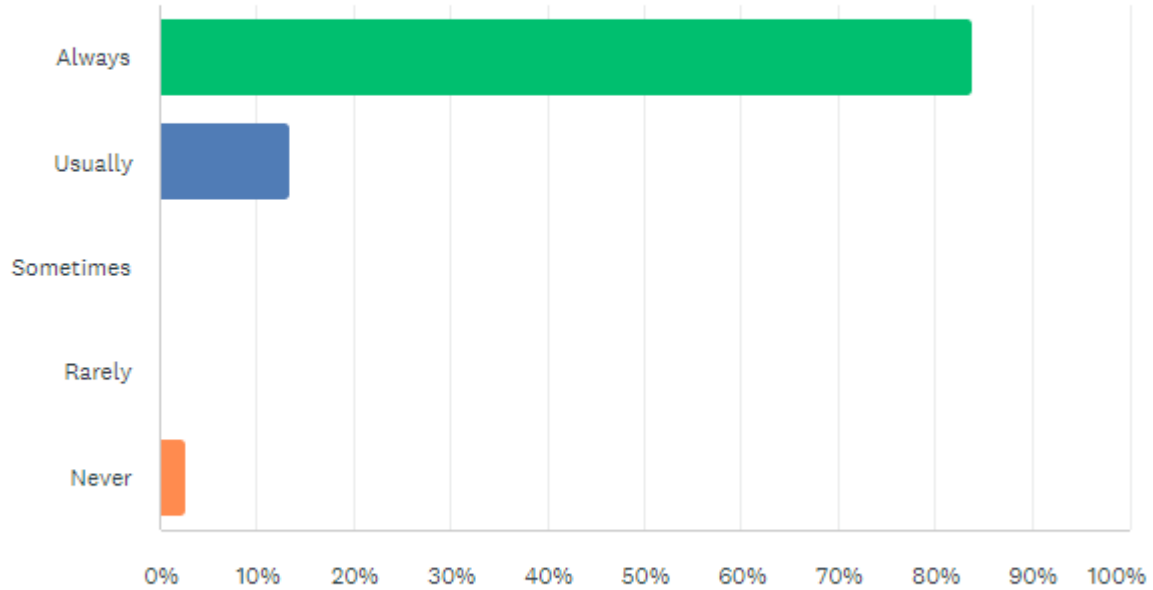


Resident Experience Survey 2023

🔍 (0)

Staff encourage me to do the things I am able to do for myself

Answered: 37 Skipped: 5

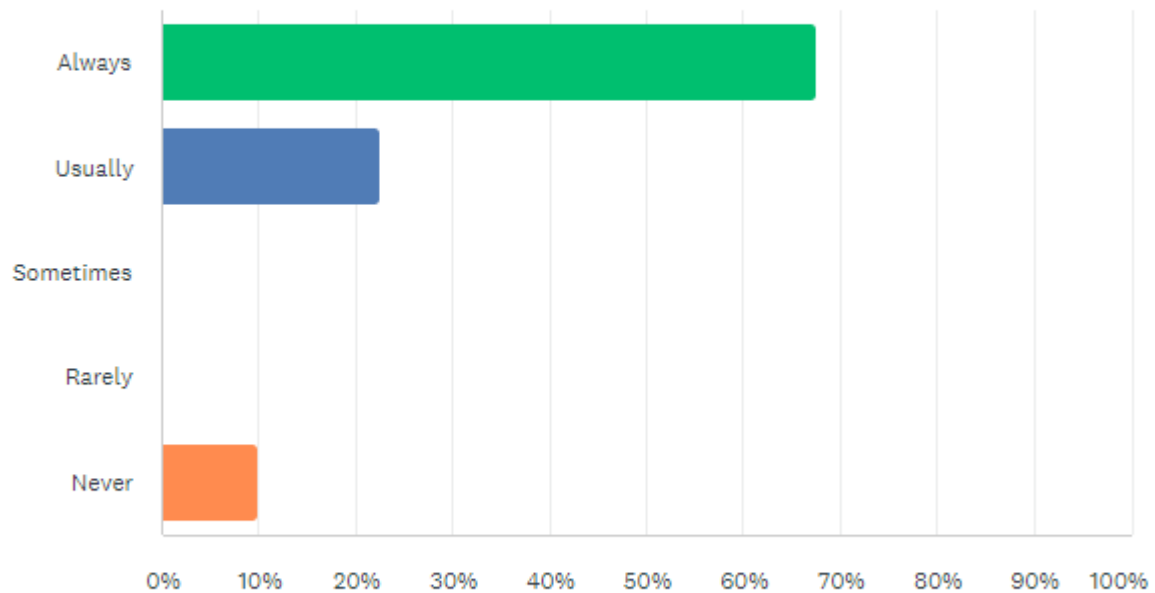


Resident Experience Survey 2023

🔍 (0)

Overall, this is a good place to live

Answered: 40 Skipped: 2



Resident Experience Survey 2023

🔍 (0)

What are two things you would like the staff at Spruce Lodge to continue doing?

- The staff are doing a pretty good job
- Being nice like they are
- Letting me choose what I want to wear, if I want to go to bed early or late, staff will accommodate
- Being friendly and Kind, I am happy here where I can be independent
- Listening and responding
- I like the religious service, meals and the way they look after my room
- Helping me with my care
- Good coffee and meals, I am content here
- Continue to encourage my independence as much as possible, Continue to help me when I need help, continue to be caring
- Continue to respect my preferences, provide good meals, do my laundry
- Always be pleasant, always be respectful
- Music activities, taking me on my outings
- Get residents together, like to spend time in living room socializing
- I like the religious services, the way they look after my room

What is one thing you would like the staff at Spruce Lodge to stop doing?

- Would like more soup to be available routinely
- Would like a consistent schedule for my shower
- Too much chicken
- Stop having new staff work together
- It isn't home but making the best of it
- Look at compatibility of roommates
- Food needs to be hotter
- Bed is not made properly,
- Bedtime snack is not always offered
- Timers go off when staff are in my room
- I don't always enjoy the activities and find they are lax on weekends
- Would like my room cleaner
- Stop restricting where I can smoke